After Thoughts

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NEWS

Bits & Pieces proved so popular last month that we've run a follow-up here. Update news: Iomega has yet another Tools update available on their website for download. • Adobe announced in May that there are several documented problems with PageMaker 6.5.2 and Apple's OS 8.6. Printing seems to be the biggest headache, with Type 1 & 2 errors, PostScript errors and other headaches all too reproduceable with that combination of software. Adobe recommends that users of PageMaker DO NOT update to OS 8.6 until the matter is resolved. There are some workarounds: Printing EPS seems to be a major culprit -- so convert EPS to text prior to printing. Don't place Illustrator files directly into PM; instead, save the Illustrator file into some other format, then place. Placing ASCII text is a no-go, instead -- cut and paste your text into PM. PDFs will not place (no way around that devil for now). There's more, so do some homework. Visit our website for links to Adobe's site. • Netscape has released Communicator 4.6. No major changes, and lots of minor bug fixes make using it less frustrating than ever. We feel Netscape still has a way to go to properly handle file downloads, but they are getting there. • Symantec announced another bug fix for Norton Utilities. This brings Norton up to version 4.0.4, Updating from 4.0.3 is only necessary for trouble-shooters and owners of the iMac 333 MHz models. • Intuit has announces a bug fix for the Quickbooks v4.0 Y2K problem. While they continue to refuse to update Quickbooks beyond v4.0, this patch supposedly repairs the problem which will cause QB4 to crash on or after January 4, 2000. Our advice at this stage is to seriously consider other accounting alternatives to Quickbooks, and make plans to migrate to a more appreciative company. We'll be covering an alternative or two in a future issue. If you intend on using (or needing to reference) Quickbooks files after the new year, obtain your patch at www.intuit.com. It is reportedly not a free update • On the otherhand, Intuit has just offered a free update for its Quicken users due to Y2K concerns. That's right, free update to Quicken 98. Check it out at: http://www.intuit.com/corporate/year2000/quicken/qmac.html -- hurray Intuit! §

Frequently Asked Questions

• **FAQ**: I want to restore my Mac's fonts to the original system collection. What fonts do I need?

• **AH**: Prior to OS 8, there were nine. With the release of OS 8, Apple introduced a tenth font called Charcoal. These are all TrueType fonts, although for many of them, there are PostScript alternatives available (such as Helvetica, Palatino and Symbol). Here are the normal fonts that come with your system : **Charcoal, Chicago, Courier, Geneva, Helvetica, Monaco, New York, Palatino, Symbol,** & **Times.** Other applications will install additional fonts into your System. For instance, to use Acrobat or Adobe Type Manager, there are two PostScript fonts which must load with the System: Adobe **Serif MM** and **Adobe Sans MM** (along with their outline companion files) -- all others are optional. §

The PBC: A number of folks have reported hassles getting Apple to repair their PowerBooks because the serial number on the bottom plate had worn off. When you call Apple to discuss something unfortunate about your PowerBook, they must assign a case number, but they will need your serial number to do so.

It seems with time, the sticker with the barcode and number will wear away, making it illegible. To prevent this, take some clear packing tape, the thick stuff, and cover the serial number with a strip cut overlap the sticker. If you have already worn away your sticker, no worries: just find your serial number on the paperwork or box the 'Book shipped in - that's all you need. §

PowerBook Corner